



A Message from Vallejo Flood & Wastewater District

We are here for you.

In order to protect the Vallejo community and our staff, we are restricting public contact at our offices to phone and email for the time being, except for deliveries. This will allow us to continue to serve you in the safest and most effective way possible, and keep our staff healthy to provide the services you need.

We will respond to your sewer problems and storm drain blockages as we always do, and will continue to monitor our wastewater treatment plant 24/7 to ensure it is running at peak effectiveness. If we are responding to your call for sewer service, we will check our sewer lines to see if the blockage is there. If our lines are clear, we will let you know by phone what we learned and discuss your options.

A friendly reminder: Wipes clog pipes! If you find yourself using more wipes than normal, please dispose of them in the trash ... even the ones that are labeled "flushable." This will protect your pipes as well as ours, and prevent sewer overflows. Never flush wipes, paper towels, tissues, or other toilet paper alternatives.

Our free sandbag station will remain open during regular business hours: Monday through Friday, 8:00 a.m. to 4:00 p.m. until mid-April. The station is located at the west end of Ryder Street.

We send our warm thoughts to you and your families, and hope that you stay safe and healthy in the weeks ahead.

To reach us, please call us at the numbers below or use the Contact Us button on our website at VallejoWastewater.org.

Billing Questions (707) 644-8976

All Other Questions (707) 644-8949